

SW-01428A-09-0103  
W-01427A-09-0104



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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

47  
CD

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 81338

**Date:** 8/20/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Dorothy M.

Swartwood

**Account Name:** Dorothy M. Swartwood

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Goodyear

**CBR:**

**State:** AZ Zip: 85395

**is:**

RECEIVED  
2009 AUG 23 P 2:23  
AZ CORP COMMISSION  
DOCKET CONTROL

**Utility Company:** Litchfield Park Service Company

**Division:** Water

**Contact Name:** Linda Byrd

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

\*\*\*\*\* SW-01428A-09-0103 AND W-01427A-09-0104 \*\*\*\*\*

Customer sent the following -

In my opinion, the rate increase requested by LPSCO is unwarranted. Please do not approve such a large increase (over 100 percent). I would be willing to pay an increase of 20 or 30% if LPSCO can prove it's necessary.

I believe no public utility should have an increase of more than 100 percent. This is outrageous considering the economic status of most citizens in Arizona.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 8/20/2009

**Opinion No.** 2009 - 81338

Arizona Corporation Commission

**DOCKETED**

AUG 21 2009

DOCKETED BY

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